

Advocacy Tasmania Advocacy Service and Consumer Engagement project.

I am pleased to announce that Advocacy Tasmania now has ATOD Regional Advocates in place and the service has commenced.

Introducing:

Kate Fish who is working from the Launceston Office covering the North and can be contacted on 63310740 and the office is 9/216 Charles Street (Jimmy's Complex)

Ruth Rowlands who is working from the Devonport Office covering the North West and can be contacted on 64410201 and the office is 77 Best Street.

Aron Perkins who is working from the Sandy Bay Office covering the South ph 62242240

Bert Dorgelo, Coordinator and David Owen, Policy Officer are also based in the Sandy Bay office.

These staff will be contacting your organisations to network and introduce themselves. If you have client referrals they can be contacted directly or clients can be provided with the 1800 005 131 freecall number or using the web form <http://www.advocacytasmania.org.au/form.htm> .

Brochure will be available soon.

The consumer engagement project is also ramping up activity wise with the project plan having been supported by the Reference group and with formal consultations commencing with some organisations.

The plan has now been posted on the website <http://www.advocacytasmania.org.au/> along with the Terms of Reference of the Project Reference Group.

The consultations will result in providing you organisations with 2 products that will be valuable for your accreditation processes

Product 1 will be a detailing of all communication that is undertaken with the client/consumer

Product 2 will be a report on the client experiences of these communications. Both reports will be aligned with your quality framework.

Following is the draft consultation schedule which as you can see is challenging especially as it all needs to be completed by Sept 2011. If you would like to negotiate different timing due to other commitments please contact me. Otherwise I will contact you near your commencement time to set up the first consultation appointment.

Implementation Schedule, ATOD Consumer Engagement

Below is the DRAFT schedule for consultations in the project

Organisation	Start date	Product 1 Report	Consumer consult	Product 2 Report
Holyoake	April 2010	June 2010	July 2010	Oct 2010
YFF Devonport	April 2010	June 2010	July 2010	Oct 2010
ADS North	April 2010	June 2010	July 2010	Oct 2010
ADS Withdrawal Unit Smoking Policy	June 2010	NA or variant	July 2010	* Sept 2010
Salvation Army Bridge	June 2010	Sept 2010	Oct 2010	Dec 2010
Launceston City Mission Missiondale and Sulphur Creek	June 2010	Sept 2010	Oct 2010	Dec 2010
The Link	Feb 2011	April 2011	May 2011	July 2011
ADS South	Feb 2011	April 2011	May 2011	July 2011
Quit	Feb 2011	April 2011	May 2011	July 2011
BYADS	April 2011	June 2011	July 2011	Sept 2011
DEN	April 2011	June 2011	July 2011	Sept 2011
TasCahrd	April 2011	June 2011	July 2011	Sept 2011
Live Free Tassie	April 2011	June 2011	July 2011	Sept 2011

Product 3 development is planned to be concurrent Activity in the June to August 2011 period

If you have any questions or wish to discuss any aspects of this communiqué please contact me on 62242240 or 0457806963

Bert Dorgelo ATOD coordinator Advocacy Tasmania.